

SUITE GLAMPING ADVENTURES, LLC

TERMS OF SERVICE & RV RENTAL AGREEMENT

Effective Date: August 15, 2026

These Terms of Service and RV Rental Agreement ("Agreement") govern rentals from **Suite Glamping Adventures, LLC** ("Suite Glamping Adventures," "Company," "we," "us," or "our").

By making a reservation, accepting these Terms, paying for a reservation, signing a rental agreement, or taking possession of an RV, the renter ("Renter," "you," or "your") agrees to these Terms.

Unless specifically stated otherwise, these Terms apply to all rentals. Certain provisions that involve driving or towing do not apply to a **Stationary Rental**, as described below.

1. COMMUNICATION IS KEY

We want you to have a safe and enjoyable Suite Glamping Adventure. RVs have systems and operating requirements that may be unfamiliar, and unexpected things can happen while traveling.

When in doubt, contact us.

Promptly contact Suite Glamping Adventures if:

- Something is damaged or stops working;
- A warning light appears;
- You experience a tire or mechanical issue;
- You are involved in an accident;
- You are uncertain whether the RV is safe to drive;
- You are unsure how to operate an RV system;
- You encounter a clearance, campsite, hookup, weather, or road-condition concern;
- Your pickup or return plans change; or
- Anything occurs that could result in additional damage, expense, or an insurance or Protection Package claim.

Prompt communication **does not mean every problem becomes the Renter's financial responsibility**. It allows us to help determine the safest and most appropriate next step and can prevent a small problem from becoming a much larger one.

Renter may be responsible for additional damage or expense caused by failing to report a known problem or by continuing to operate the RV when a reasonable person should have stopped and requested assistance.

2. RENTER & DRIVER REQUIREMENTS

- The minimum renter age is **25 years**.
 - All drivers must possess a valid driver's license appropriate for the vehicle being operated.
 - **Only approved and properly insured drivers may operate the RV.**
 - All required driver verification must be completed before departure.
 - Renter is responsible for ensuring that every authorized driver complies with this Agreement.
 - Renter may not allow an unauthorized or uninsured person to drive, tow, move, or otherwise operate the RV.
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3. INSURANCE REQUIREMENT

Insurance coverage is required for all applicable rentals.

Renters may satisfy this requirement by:

1. Providing acceptable personal insurance coverage and the required **insurance binder or endorsement**; or
2. Purchasing an available **Protection Package through our website**.

Using Your Own Insurance

Renters choosing to use their own insurance must provide an acceptable binder or endorsement **before pickup**.

The binder or endorsement must:

- Apply specifically to the rented RV for the entire rental period;
- Name Suite Glamping Adventures as an **additional insured**;
- List Suite Glamping Adventures as **loss payee**;
- Provide **primary comprehensive and collision coverage**;
- Provide **primary liability coverage**;
- Provide physical-damage coverage up to the actual cash value of the rented RV;
- Provide liability limits meeting at least the minimum limits required by applicable law; and
- Meet the deductible requirements established for the rented RV.

The maximum comprehensive/collision deductible is:

- **Class C: \$700**
- **Towable: \$500**

Specific RV information, VIN, estimated value, rental dates, and other insurance requirements will be provided on the applicable Insurance Binder/Endorsement Request.

Providing a binder does not guarantee that an insurance carrier will pay a particular claim. Renter remains responsible for deductibles, exclusions, denied claims, insufficient coverage, and other amounts for which Renter is responsible under this Agreement.

Suite Glamping Adventures does not determine whether a Renter's personal insurance is adequate. Renter is responsible for reviewing and confirming coverage with their insurance provider.

Protection Packages

Protection Package options are available for purchase through our website.

Protection Package options may vary in:

- Coverage;
- Liability limits;
- Physical-damage protection;
- Deductibles;
- Roadside and technical assistance;
- Additional services;
- Exclusions; and
- Cost.

The minimum required Protection Package will be identified during booking, and options for **additional coverage and/or a lower deductible** may be available.

The specific Protection Package selected by Renter at booking governs its coverage, deductible, limits, exclusions, services, and claims requirements.

Purchasing a Protection Package does not eliminate Renter's responsibility for deductibles, excluded losses, denied claims, misuse, negligence, unauthorized use, or other damage for which Renter is responsible under this Agreement.

4. SECURITY DEPOSIT

The required security deposit is:

- **Class C RV: \$700**
- **Towable RV: \$500**

The security deposit may be applied toward amounts properly owed under this Agreement.

The security deposit is not a limit on the Renter's financial responsibility.

If damage, loss, fees, or other amounts owed exceed the security deposit, Renter remains responsible for the balance.

5. CANCELLATION POLICY

Cancellation charges are based on the nightly rental charges.

- **31 or more days before pickup:** Nightly rental charges are fully refundable, less the applicable service fee.
- **8–30 days before pickup:** 50% of the remaining nightly rental charges are non-refundable.
- **7 days or fewer before pickup:** 100% of the nightly rental charges are non-refundable.
- **Add-ons, delivery fees, preparation fees, and Protection Packages are 100% refundable upon cancellation.**

Service fees are excluded from the refundable nightly rental amount.

6. PICKUP, RETURN & EXTENSIONS

Standard rental times are:

- **Pickup: 10:00 AM**
- **Return: 6:00 PM**

Different pickup or return times must be approved by Suite Glamping Adventures.

An approved early pickup or late return that does not add another calendar day is charged at **50% of the daily rental rate applicable to that reservation.**

If an early pickup begins on the calendar day before the scheduled rental, or a late return extends past midnight following the scheduled return date, an **additional full rental day** will be charged.

Any extension adding another rental day must also include the **required insurance or Protection Package coverage for the additional day**, at the Renter's expense.

All early pickups, late returns, and extensions require approval from Suite Glamping Adventures. Payment of an additional charge does not, by itself, authorize an extension.

Running early or late? Communication is key. Contact us as soon as you know your plans may change.

Unauthorized extensions may result in additional rental charges and reasonable costs resulting from unauthorized possession of the RV.

7. MILEAGE

Included mileage depends on how the reservation was initiated:

- Reservations initiated through the **Suite Glamping Adventures website: 150 miles per rental day.**
- Reservations booked through another booking service: **100 miles per rental day.**

Included mileage is calculated across the entire rental period.

Additional mileage is charged at **\$0.55 per mile.**

Discounted prepaid mileage packages may be available. Contact Suite Glamping Adventures before your rental to discuss available options.

8. GENERATOR USE

- **4 generator hours per rental day are included.**
 - Generator hours are **pooled across the entire rental period** and do not reset daily.
 - Example: A 7-day rental includes **28 total generator hours**.
 - At the end of the rental, total generator hours used are compared with the total hours included.
 - Additional generator use is **\$3.00 per hour**.
 - Generator usage is calculated to the **nearest tenth of an hour**, based on the generator hour meter.
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9. FUEL

- Motorized RVs use **regular unleaded gasoline**, unless otherwise placarded on the specific vehicle.
- The RV must be returned with the **same fuel level as at pickup**.
- If returned below the pickup fuel level, Suite Glamping Adventures will refill the RV at **\$7.00 per gallon**.

Always follow the fuel-type placard on the specific RV.

10. PROPANE

- Class C RVs are equipped with propane for use during the rental.
- Applicable RVs have an approximately **9.5-gallon propane tank**.
- The propane tank does **not** need to be refilled before return.
- During **cold-weather rentals**, propane consumption may be significantly higher, and the tank may need to be replenished during the rental.
- Renter is responsible for arranging and paying for propane replenishment needed during the trip.
- Unused propane is not refundable.

If you are unsure about propane operation or refilling, contact Suite Glamping Adventures.

11. PETS

Pets are welcome.

A **\$25 per day pet fee** applies.

Renter is responsible for pet-related damage and for excessive cleaning, stains, odors, hair, contamination, or other conditions beyond ordinary pet use.

12. NO SMOKING OR VAPING

Smoking and vaping are not permitted in, on, or around the RV.

This includes cigarettes, cigars, pipes, e-cigarettes, vaping devices, and similar products.

A **\$500 Air Purification Charge** will apply if this policy is violated.

Additional charges may apply for actual physical damage caused by a violation.

13. CLEANING & CISSA CLEAN

All RVs are **professionally cleaned between rentals**.

Because RVs are stored and operated outdoors, normal dust and road debris may be present on exterior surfaces and are considered part of normal outdoor use.

Renters are expected to return the RV reasonably clean and free of personal belongings and trash.

A **cleaning kit is provided onboard**, including large laundry bags for used sheets, towels, and kitchen linens. **Do not place pillows, blankets, or comforters in the laundry bags.**

Cissa Clean

Do you have zero desire to get your RV “**Cissa Clean**” upon return? We are happy to take care of it for you.

The **Cissa Clean Add-On is \$200** and may be selected in advance or added during your rental.

Cissa Clean covers the standard return cleaning requirements. It does **not** waive charges for:

- Damage;
 - Excessive mess or contamination;
 - Smoking or vaping;
 - Pet-related damage or excessive cleaning;
 - Missing items; or
 - Other conditions beyond normal cleaning.
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14. BLACK & GRAY WATER TANKS

- Black and gray water tanks must be **returned empty**.

- Not interested in the least glamorous part of your Suite Glamping Adventure? We get it! **"We Dump 4 U...gross, but we will do it!!"** is our optional tank-dumping service. Add it for **\$100 at any time during your rental**.
 - If tanks are returned non-empty and the We Dump 4 U service was not purchased, a **\$150 tank-dumping charge** will apply. The additional charge covers the sanitary handling and extra service required when tank dumping was not arranged before return.
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15. GENERAL SAFETY & OPERATING RULES

Renter and all authorized drivers must follow these requirements throughout the rental.

Alcohol & Driving

Drinking and driving is strictly prohibited.

Drivers may not consume alcohol within **8 hours before operating the RV** and may never operate the RV while impaired.

No Cooking While Driving

Cooking or using cooking appliances while the RV is moving is prohibited.

Follow Instructions & Placards

Read and follow all placards, labels, manuals, and operating instructions provided with or posted in the RV, including instructions regarding:

- Fuel;
- Generator;
- Slides;
- Electrical systems;
- Appliances;
- Water systems; and
- Other RV equipment.

If you are unsure how something works, **do not force it. Contact us.**

16. HEIGHT, WIDTH & CLEARANCE

Renters must know and observe the **height of the RV as placarded and width on the specific vehicle**.

Always verify adequate clearance before proceeding under, alongside, or near an obstruction.

Pay particular attention to:

- Bridges and overpasses;

- Trees and overhanging branches;
- Gas-station canopies;
- Parking structures;
- Campground structures;
- Signs and posts;
- Building overhangs; and
- Other overhead or side obstructions.

Drive-throughs are prohibited.

When maneuvering in an area with limited or uncertain clearance, **use a spotter whenever possible**, particularly in campgrounds, around trees and overhanging branches, at gas stations, and in other tight spaces.

If adequate clearance cannot be confirmed, **stop and verify before proceeding**.

Renter is responsible for damage resulting from insufficient clearance, failure to observe posted clearances, or contact with overhead or side obstructions.

17. ROOF & LADDER

Do not climb on or access the RV's **ladder or roof** unless specifically authorized by Suite Glamping Adventures management.

18. MIRRORS WHILE PARKED

Exterior rear-view/side mirrors must be **folded or stowed whenever the RV is parked at a campground or campsite**.

Before moving the RV, mirrors must be returned to their proper driving position and adjusted for safe visibility.

Renter may be responsible for damage resulting from failure to follow these requirements.

19. SLIDE-OUTS

- Verify adequate clearance before extending any slide-out.
- Check for trees, posts, vehicles, utility pedestals, campground equipment, structures, and other obstructions.
- Do not operate a slide-out when its path is obstructed.
- **All slide-outs must be fully retracted before the RV is moved.**
- If a slide does not operate normally, stop and contact Suite Glamping Adventures rather than repeatedly attempting to operate it.

Renter may be responsible for damage resulting from improper operation or failure to follow these requirements.

20. AWNING USE

- RV awnings **must not be used when winds exceed 10 MPH.**
- Renter is responsible for monitoring weather and wind conditions while the awning is extended.
- The awning must be **fully retracted whenever the RV is unattended**, during storms, or whenever wind conditions may exceed 10 MPH.
- Renter may be responsible for damage resulting from failure to follow these requirements.

Normal mechanical failure or ordinary wear and tear is not the Renter's responsibility.

21. MAXIMUM DRIVING SPEED

The manufacturer's limitation on Class C Motorized RVs states they are intended to be operated at **62 MPH or below**.

Renter may be responsible for damage resulting from excessive speed.

22. TIRES & RELATED DAMAGE

Tires are **inspected by Suite Glamping Adventures before each rental** and confirmed to be in serviceable condition at departure.

Renter is responsible for tire damage occurring during the rental period, including damage resulting from:

- Road hazards;
- Punctures;
- Curb impacts;
- Improper operation;
- Excessive speed; or
- Other incidents occurring during the rental.

When a renter-responsible tire incident requires replacement, the replacement tire must be **new and of the same size, type, and appropriate load rating as the original**, unless Suite Glamping Adventures approves an alternative.

Renter may also be responsible for related damage resulting from a tire incident, including damage to:

- Tire-pressure sensors;

- Wheels;
- Wheel wells;
- Suspension components;
- Body components; or
- Other related equipment.

Whenever reasonably possible, contact Suite Glamping Adventures **before repairing or replacing a tire**.

Renter is not responsible for a tire failure that Suite Glamping Adventures determines resulted from a pre-existing defect or condition present at the beginning of the rental.

23. MECHANICAL & COMPONENT DAMAGE

Renter may be responsible for mechanical or component damage caused by:

- Misuse;
- Negligence;
- Improper operation;
- Failure to follow instructions;
- Continuing to operate the RV after a warning or known problem; or
- Another renter-responsible incident.

This includes secondary mechanical damage resulting from incidents such as a damaged or blown tire.

Normal mechanical failure not caused by Renter is not the Renter's responsibility.

24. CAMPGROUND, SITE & HOOKUP RESPONSIBILITIES

For driven rentals, Renter is responsible for selecting a campsite or destination that can safely accommodate the RV's:

- Length;
- Height;
- Width;
- Weight;
- Slides; and
- Required utility connections.

Renter is responsible for confirming that the reserved campsite provides the access, dimensions, and utilities represented when the site was booked.

Suite Glamping Adventures is not responsible for campground conditions, malfunctioning campground utilities, inadequate site dimensions, access restrictions, or other site conditions outside our control.

Electrical

Connect the RV only to an appropriate RV electrical connection with provided surge protector. 30-amp service is standard, or 50-amp service with provided converter are both usable.

Do not modify, bypass, improvise, or force electrical connections or use unapproved equipment.

If campground power appears questionable or a breaker repeatedly trips, **disconnect as appropriate and contact us.**

Water & Sewer

Use the provided or approved RV water and sewer equipment.

Do not modify plumbing connections or connect to an unsafe or questionable water source.

Report leaks, backups, spills, or sanitation issues promptly.

Leveling

Park the RV on a reasonably firm and suitable surface and follow the provided leveling and stabilizing instructions.

Do not use stabilizing jack equipment to improperly lift, reposition, or move the RV.

Retract jacks completely before moving the vehicle.

Weather & Freezing Conditions

During freezing or severe weather, follow instructions provided by Suite Glamping Adventures regarding plumbing, water, tanks, propane, generator use, and other RV systems.

When in doubt, call us before altering connections, forcing a component, or attempting a repair.

25. OCCUPANCY & PASSENGER SAFETY

Occupancy is limited to the **manufacturer's stated limitations for the specific RV being rented.**

Renter must not exceed manufacturer-specified:

- Passenger limitations;
- Sleeping limitations;
- Weight limitations; or
- Load limitations.

While a motorized RV is moving, occupants must use available seat belts and child-restraint systems as required by applicable state law.

Renter is responsible for ensuring children are transported using an appropriate child-restraint system as required by law.

Passengers must not interfere with the driver's ability to safely operate the RV.

26. TOWING

The RV may not be used to tow another vehicle, trailer, boat, or other equipment **without prior written approval from Suite Glamping Adventures**.

Any approved towing must comply with:

- Vehicle weight ratings;
- Hitch capacity;
- Manufacturer requirements;
- Applicable law; and
- Any additional instructions provided by Suite Glamping Adventures.

Renter may be responsible for damage resulting from unauthorized towing, overloading, improper hitching, improper weight distribution, or other improper towing practices.

27. TRAVEL & GEOGRAPHIC RESTRICTIONS

Driven rentals may travel within the **United States and Canada**, subject to applicable insurance or Protection Package coverage.

Travel into Mexico is prohibited.

Renter is responsible for confirming that the selected insurance or Protection Package applies to the intended route and destination.

RVs may not be taken **off-road or onto roads or terrain unsuitable for normal RV travel**.

If weather, road conditions, clearance, or terrain make continued travel questionable, **stop and contact Suite Glamping Adventures before proceeding**.

28. PROHIBITED & UNAUTHORIZED USE

The RV may not be used for:

- Off-road travel;
- Travel into Mexico;
- Racing, speed contests, or competitive driving;
- Driver training;
- Illegal activity;

- Transportation of hazardous or illegal materials;
- Operation by an unauthorized or uninsured driver;
- Unauthorized towing;
- Unauthorized commercial use, subleasing, or lending;
- Use exceeding manufacturer weight, towing, occupancy, or equipment limitations;
- Tampering with GPS, telematics, safety, security, or monitoring equipment;
- Moving or towing a Stationary Rental; or
- Any use contrary to manufacturer instructions, posted placards, this Agreement, or instructions provided by Suite Glamping Adventures.

Festivals, rallies, special events, and similar uses must be **disclosed and approved as part of the reservation.**

29. ROADSIDE & TECHNICAL ASSISTANCE

Rentals must include applicable roadside and technical assistance coverage during the covered rental period, subject to the provider's current terms.

Services may include:

- Towing;
- Flat-tire assistance;
- Battery boost/jumpstart;
- Mobile mechanic assistance;
- Lockout/locksmith assistance;
- Emergency fuel/fluid delivery;
- Winching; and
- 24/7 RV technical support.

Renters with a purchased Protection Package **24/7 RV Technical Support Hotline is 877-978-7222.**

Technical support may assist with questions involving:

- Slides;
- Leveling jacks;
- Appliances;
- Power hookups;
- Warning lights; and
- Locating qualified service facilities.

When requesting assistance, have available:

- Your **Booking ID**, which serves as your Membership ID;
- Vehicle information; and
- Your current location, including mile marker, highway, city, nearest intersection, or landmark when applicable.

Important Cost Information

Roadside assistance does **not** mean every repair-related expense is covered.

Depending on the circumstances and applicable coverage, Renter or Owner may remain responsible for costs such as:

- Replacement tires;
- Batteries;
- Keys;
- Fuel and fluids;
- Parts;
- Repair labor; and
- Other expenses.

For fire assistance, roadside service may assist with changing, repairing, or locating a replacement tire, but the applicable tire, parts, and labor costs remain subject to the rental and coverage terms.

Emergency fluids may include gasoline, oil, water, transmission fluid, power-steering fluid, and brake fluid where legally permitted. The cost of the fuel/fluids and applicable labor is not necessarily included.

A mobile mechanic may require provider authorization. Coverage of the service call or mileage may depend on whether the RV is mechanically disabled.

Winching assistance may be available when the RV is within **100 feet of a maintained roadway**, subject to the provider's terms.

When in doubt, contact Suite Glamping Adventures before incurring an expense.

30. BREAKDOWNS, WARNING LIGHTS & VEHICLE ABANDONMENT

If the RV becomes disabled or unsafe to operate:

- Stop in a safe location;
- Contact Suite Glamping Adventures and/or the applicable roadside provider promptly; and
- Follow the instructions provided.

If a warning light, tire problem, unusual noise, overheating condition, mechanical issue, or other problem occurs, **do not continue driving if doing so could cause additional damage or create an unsafe condition.**

Renter must allow a **reasonable amount of time for roadside assistance, towing, or other authorized help to arrive**, taking into consideration location, weather, safety, time of day, and service-provider availability.

Do not abandon or leave a disabled RV without first coordinating with Suite Glamping Adventures, unless remaining with the RV creates an immediate safety risk or emergency.

If Renter cannot safely remain with the RV, Renter must provide the RV's location, key/access information, and other information reasonably necessary to secure and recover the RV.

If Renter chooses to abandon or leave the RV rather than reasonably cooperating with roadside assistance or an authorized recovery plan, Renter may be responsible for the **reasonable and documented additional costs caused by that decision**, including:

- Towing;
- Recovery;
- Transportation;
- Storage;
- Retrieval; and
- Other expenses required to secure and return the RV.

Renter will not be responsible for additional recovery expenses resulting solely from circumstances outside the Renter's control or when Suite Glamping Adventures authorizes the Renter to leave the RV.

31. REPAIRS

Renter must not authorize significant repairs, replacement parts, towing beyond an authorized destination, or other significant expenses without approval from Suite Glamping Adventures, except when immediate action is reasonably necessary to protect people or property.

Keep all receipts, invoices, photographs, and documentation associated with an authorized repair or emergency expense.

32. PRE-TRIP INSPECTION

Before departure:

- Renter and Suite Glamping Adventures will document the condition of the RV.
- Photos and/or video may be used to document the interior and exterior.
- Renter should identify any concern or discrepancy before leaving.
- Tires will be inspected and documented as being in serviceable condition.
- All required insurance, Protection Package, and driver-verification requirements must be completed.

When required by the applicable Protection Package or booking provider, Renter must also complete any required digital key exchange, inspection, photographs, or other documentation.

33. DAMAGE, ACCIDENTS & LOSS

All damage and significant incidents must be reported promptly.

When damage occurs, Renter must contact Suite Glamping Adventures so that we can agree on the appropriate next step, including whether to:

- Continue the trip;
- Arrange roadside assistance;
- Make a temporary repair;
- Obtain service;
- Return the RV; or
- Arrange recovery.

Renter must take reasonable steps to **prevent additional damage** while the RV remains in Renter's possession.

For example, if an incident creates an opening in the RV and rain is expected, Renter should take reasonable steps to prevent additional water intrusion.

34. ACCIDENTS, THEFT & VANDALISM

If an accident, theft, vandalism, or incident involving another person or vehicle occurs:

- Notify Suite Glamping Adventures immediately or as soon as safely possible.
- Notify the applicable insurer or Protection Package provider as required.
- Obtain the name, phone number, email address, insurance information, and vehicle information of other involved parties when applicable.
- Take photographs of the RV, other vehicles/property, surrounding area, and visible damage when safe to do so.
- Obtain witness contact information when reasonably possible.
- Obtain a **police report for incidents involving third parties** and whenever required by the applicable insurance or Protection Package.
- Theft and vandalism should be reported promptly to law enforcement.
- Cooperate in good faith with Suite Glamping Adventures, insurers, Protection Package providers, law enforcement, and claims personnel.

Do not admit liability or agree to settle a claim on behalf of Suite Glamping Adventures.

35. DUTY TO PREVENT ADDITIONAL DAMAGE

Renter must take reasonable steps to protect the RV after an accident, malfunction, or other loss.

Renter may be responsible for additional damage caused by continuing to drive, operate equipment, or otherwise use the RV after becoming aware—or when a reasonable person should have become aware—that continued use could cause additional damage.

Examples include continuing to operate after:

- A serious warning light;
- Overheating;
- A damaged tire;
- A significant mechanical noise;
- A water leak;
- A malfunctioning slide; or
- Another indication that continued use may cause damage.

If you are not sure whether it is safe to continue, stop in a safe location and call us.

36. POST-TRIP INSPECTION

Following the rental:

- Suite Glamping Adventures may complete a post-trip inspection.
- Photos and/or video may be used to compare the RV's return condition with its documented pre-trip condition.
- Renter must disclose known damage, incidents, malfunctions, or other issues occurring during the rental, **even if they appear minor**.

Failure to promptly report an incident or cooperate with required claims procedures may affect insurance or Protection Package coverage and may leave Renter responsible for otherwise covered or additional damages, subject to applicable terms and law.

37. DAMAGE RESPONSIBILITY

Subject to applicable law and insurance/Protection Package coverage, Renter may be responsible for damage or loss caused by:

- Collision;
- Misuse;
- Negligence;
- Improper operation;
- Unauthorized drivers;
- Unauthorized use;
- Failure to follow instructions;
- Clearance incidents;
- Awning misuse;
- Improper slide operation;

- Roof or ladder misuse;
- Tire incidents;
- Undercarriage impacts;
- Improper towing;
- Off-road use;
- Improper fuel or fluids;
- Water damage caused by Renter;
- Pet damage;
- Smoking/vaping;
- Interior damage;
- Improper campground hookups;
- Failure to mitigate additional damage; or
- Other violations of this Agreement.

Renter remains responsible for deductibles and for losses that are excluded, denied, or insufficiently covered by the applicable insurance or Protection Package when the Renter is responsible for those amounts under this Agreement.

38. KEYS, EQUIPMENT & INCLUDED PROPERTY

Keys, remotes, cables, hoses, adapters, kitchen items, linens, electronics, safety equipment, camping equipment, and other supplied items must be returned with the RV.

Renter is responsible for the reasonable repair or replacement cost of lost, missing, or renter-damaged items.

Lost or damaged keys, remotes, or electronic key devices may result in reasonable charges for:

- Replacement;
- Programming;
- Locksmith service; and
- Restoring access to or operation of the RV.

Communication is key. Tell us promptly if something is lost, damaged, or not working.

39. TOLLS, PARKING, TICKETS & CITATIONS

Renter is responsible for:

- Tolls;
- Parking charges;
- Traffic citations;
- Fines; and
- Other charges resulting from Renter's use of the RV during the rental.

Tolls or other applicable charges subsequently billed to the RV or Suite Glamping Adventures may be charged to Renter.

Renter is not responsible for citations or charges attributable solely to Suite Glamping Adventures or occurring outside the rental period.

40. STATIONARY RENTALS

A **Stationary Rental** is an RV delivered and set up by Suite Glamping Adventures at an approved festival, event, campground, or other location.

Unless specifically stated otherwise, the general provisions of this Agreement continue to apply.

For a Stationary Rental:

- Suite Glamping Adventures will deliver and set up the RV.
- Renters and guests may **not drive, tow, reposition, relocate, or otherwise move the RV.**
- Renter must not materially change or disconnect leveling equipment, stabilizers, electrical connections, water connections, sewer connections, or other setup equipment without authorization.
- Renter must provide or arrange **authorized access to the site for delivery, setup, service when necessary, and retrieval.**
- Renter is responsible for ensuring that the selected site permits the RV and provides appropriate access.
- Mileage, driving speed, fuel-return, road-clearance, toll, and other provisions applying solely to driving or towing do not apply while the RV remains stationary as intended.
- Generator, propane, cleaning, pet, smoking/vaping, waste-tank, damage-reporting, communication, and other applicable provisions remain in effect.

If there is a problem with the RV, setup, utilities, leveling, power, water, sewer, or another system, **contact Suite Glamping Adventures before attempting to move, disconnect, repair, or modify the setup.**

41. PERSONAL PROPERTY

Renter is responsible for personal belongings brought into or left in the RV.

Suite Glamping Adventures is not responsible for loss, theft, or damage to personal property except to the extent required by applicable law.

42. PAYMENT AUTHORIZATION & POST-RENTAL CHARGES

Renter authorizes Suite Glamping Adventures to charge the payment method associated with the reservation for **reasonable and documented amounts properly owed under this Agreement**, including, when applicable:

- Additional mileage;
- Additional generator use;
- Fuel;
- Pet fees;
- Cleaning charges;
- Cissa Clean;
- Air Purification Charge;
- Waste-tank service;
- Early-pickup, late-return, or extension charges;
- Required additional insurance or Protection Package coverage resulting from an extension;
- Tolls, tickets, or citations;
- Lost or damaged equipment or keys;
- Damage for which Renter is responsible;
- Applicable insurance or Protection Package deductibles;
- Amounts not paid because of an exclusion, insufficient coverage, or denied claim for which Renter is responsible;
- Reasonable towing, recovery, storage, transportation, or retrieval expenses caused by Renter's actions or unauthorized abandonment; and
- Other documented amounts properly due under this Agreement.

The security deposit may be applied toward amounts owed but **does not limit Renter's financial responsibility**.

43. VEHICLE AVAILABILITY

Occasionally, an RV may become unavailable because of an accident, mechanical issue, delayed return, safety concern, or other circumstance outside our reasonable control.

When reasonably possible, Suite Glamping Adventures may offer a comparable substitute.

If we cannot provide the reserved RV or a reasonably acceptable substitute, applicable refunds and remedies will be determined in accordance with the reservation terms and applicable law.

44. CONDITIONS OUTSIDE OUR CONTROL

Suite Glamping Adventures cannot guarantee:

- Weather;
- Road conditions;
- Campsite availability;
- Campground utilities;
- Festival/event access;
- Border-crossing conditions;
- Travel times;
- Cellular service;
- Availability or response times of third-party roadside providers; or
- Other conditions outside our reasonable control.

Renter remains responsible for determining whether the planned route, campsite, destination, and activities are appropriate for the rented RV.

45. GPS, TELEMATICS & VEHICLE TECHNOLOGY

RVs may contain GPS, telematics, security, safety, or fleet-management technology.

Such technology may be used for legitimate purposes including:

- Vehicle location;
- Theft prevention and recovery;
- Safety;
- Mileage verification;
- Maintenance;
- Fleet management; and
- Investigation of suspected misuse or prohibited operation.

Renter may not disable, remove, tamper with, or interfere with this equipment.

46. ELECTRONIC COMMUNICATIONS & SIGNATURES

Renter agrees that electronic signatures, electronic acknowledgments, online booking confirmations, payment authorizations, emails, text messages, and electronically accepted terms may be used in connection with the rental to the extent permitted by applicable law.

47. TERMINATION OF RENTAL

Suite Glamping Adventures may terminate a rental when reasonably necessary, including if:

- Renter materially violates this Agreement;
- Required insurance or Protection Package coverage is not maintained;

- An unauthorized driver operates the RV;
- The RV is being used in a prohibited manner;
- Required payments are not made;
- Continued use creates an unreasonable safety risk;
- The RV is materially endangered; or
- Renter engages in unlawful or materially abusive conduct.

Renter may remain responsible for applicable charges and reasonable recovery costs resulting from a breach of this Agreement.

48. LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, Suite Glamping Adventures will not be responsible for indirect, incidental, special, consequential, or punitive damages resulting from a rental or circumstances outside our reasonable control.

Nothing in this Agreement is intended to waive or limit a right or liability that cannot legally be waived or limited.

49. INDEMNIFICATION

To the maximum extent permitted by applicable law, Renter agrees to be responsible for claims, losses, damages, fines, costs, and expenses resulting from:

- Renter's breach of this Agreement;
- Renter's negligent or intentional conduct;
- Unauthorized use of the RV; or
- Renter's violation of applicable law.

This provision does not require Renter to indemnify Suite Glamping Adventures for liability that cannot legally be shifted to Renter.

50. GOVERNING LAW & DISPUTES

The parties agree to make a good-faith effort to resolve disputes directly before initiating formal proceedings.

This Agreement will be governed by the laws of the **State of Texas**, except where another law is required to apply.

Any venue, jurisdiction, arbitration, mediation, or other dispute-resolution provision adopted by Suite Glamping Adventures will be subject to applicable law.

51. SEVERABILITY

If any provision of this Agreement is determined to be invalid or unenforceable, the remaining provisions will remain effective to the fullest extent permitted by law.

52. NO WAIVER

Failure by Suite Glamping Adventures to enforce a provision of this Agreement on one occasion does not waive the right to enforce that provision on another occasion.

53. ENTIRE AGREEMENT

This Agreement, together with the reservation confirmation, applicable booking terms, Insurance Binder/Endorsement Request when applicable, selected Protection Package terms, and other documents incorporated into the reservation, constitutes the agreement governing the rental.

If a specific written reservation term conflicts with a general provision of this Agreement, the specific reservation term will control to the extent applicable.

Third-party insurance and Protection Package terms control questions regarding the scope and availability of their respective coverage.

54. RENTER ACKNOWLEDGMENT

By accepting the rental, Renter acknowledges that Renter:

- Has read and understands this Agreement;
 - Has had an opportunity to ask questions;
 - Agrees to comply with these Terms;
 - Understands that RV operation requires attention to height, width, clearance, tires, slides, awnings, hookups, and other RV-specific systems;
 - Understands that **communication is key** and agrees to contact Suite Glamping Adventures promptly when a problem or uncertainty arises;
 - Understands that insurance or a Protection Package does not necessarily cover every type of damage or expense;
 - Understands that the security deposit is not a limit on financial responsibility; and
 - Authorizes legitimate charges properly due under this Agreement.
-

FINAL REMINDER

Communication is key.

If something does not look right, sound right, feel right, or work the way you expect:

Stop. Don't force it. Call us.

We would much rather help you solve a small problem during your trip than deal with a larger problem afterward.

Suite Glamping Adventures, LLC

RV Rental Support: 612-251-6944

Email: rvrentals@suiteglampingadventures.com

24/7 RV Technical Support: 877-978-7222