

SUITE GLAMPING ADVENTURES

RV QUICK REFERENCE HANDBOOK (QRH)

INTERIM GUEST EDITION

October 12, 2026 | Photos and illustrated quick-reference cards to follow

WELCOME - Use this handbook alongside your pickup walkthrough. Photos and additional RV-specific illustrations will be added in a future edition. For help or videos, visit suiteglampingadventures.com/renters-support/ or contact SGA in your rental text chain.

SGA OPERATING PHILOSOPHY - 90% Glamping. 10% Camping. Communication is key. If something does not look, sound, or operate normally, STOP and contact SGA rather than repeatedly cycling equipment.

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MASTER SWITCH

SIMPLE RULE: RV ATTENDED = ON | RV UNATTENDED = OFF

The MASTER SWITCH controls the RV's 12V house electrical system. It should normally be ON whenever you are using, occupying, or driving the RV.

- The RV has TWO house batteries for additional capacity and redundancy.
- The MASTER SWITCH powers 12V systems such as lights, appliance controls, water pump, vent fans, slide/awning controls, RV cameras, Apple CarPlay, radio, and other coach equipment.
- Turning the MASTER SWITCH ON does NOT by itself provide normal 120V household power to the A/C, microwave, or standard outlets.

PROTECT THE HOUSE BATTERIES - If the engine, generator, and shore power are all OFF, you are using stored house-battery power. Do not intentionally drain the batteries to zero.

IMPORTANT - A fully depleted house battery can take approximately 20 HOURS to fully recharge. Severely depleted house batteries may also prevent the generator from starting or staying running.

THINK OF IT THIS WAY - Like leaving a car in ACC with the engine off: things may work, but you are using a limited battery supply.

LEAVING YOUR RV

RV UNATTENDED = MASTER SWITCH OFF - EVEN IF CONNECTED TO SHORE POWER

1. Retract the AWNING.
2. Turn HOT WATER OFF.
3. Turn the MASTER SWITCH OFF.
4. Turn lights and unnecessary accessories OFF.
5. Secure doors, windows, and exterior compartments.
6. Lock the RV.

WHY - Campground shore power can be interrupted while you are away. Turning the MASTER SWITCH OFF helps prevent onboard systems from draining the house batteries if shore power is lost.

EXTEND THE SLIDE

Engine RUNNING | Parking Brake SET | MASTER SWITCH ON

1. **Park on a firm, level site.** Follow the Leveling instructions as needed.
2. **Check BOTH sides of the slide for clearance.** Look for trees, posts, utility pedestals, vehicles, and other obstacles.
3. **Check inside the RV.** Check the driver's seat and remove anything that could obstruct the slide.
4. **Press and hold EXTEND** until the slide is fully extended.
5. **Watch and listen** while the slide is moving.

IF THE SLIDE STOPS - Press RETRACT for a couple seconds, then try EXTEND again.

CAUTION - The slide must be fully EXTENDED or fully RETRACTED. Do not leave it partially extended.

STOP & CALL SGA - If movement or sound is abnormal, stop. Do not repeatedly cycle the slide.

RETRACT THE SLIDE

Engine RUNNING | Parking Brake SET | MASTER SWITCH ON

1. **Check BOTH sides of the slide.** Make sure nothing outside could interfere as it retracts.
2. **Check inside the RV.** Check the driver's seat and remove anything that could obstruct the slide, including Primary Bedroom mattress and bedding.
3. **Press and hold RETRACT** until fully retracted.
4. **Watch and listen** while the slide is moving.

IF THE SLIDE STOPS - Press EXTEND for a couple seconds, then try RETRACT again.

CAUTION - The slide must be fully EXTENDED or fully RETRACTED. Do not leave it partially retracted.

STOP & CALL SGA - If movement or sound is abnormal, stop. Do not repeatedly cycle the slide.

START THE GENERATOR

MASTER SWITCH ON | A/C OFF

1. **Press and hold STOP** until the red light comes on. This primes the generator and confirms it is ready to start.
2. **Press and hold START** until the generator starts - no longer than 10 seconds.
3. **If it does not start**, repeat Steps 1 & 2 up to two more times.
4. **Wait approximately 60 seconds** for generator power to come online. Check the microwave display. When numbers appear in the time window, the RV is receiving generator power.
5. **Turn the A/C back ON** as needed once generator power is online.

COLD START - The first start of the day, especially in cold weather, may require an additional start attempt.

GENERATOR WON'T START / WON'T STAY RUNNING - Fuel level - ABOVE 1/4 TANK | MASTER SWITCH - ON | House batteries - VERIFY CHARGED

GENERATOR RUNNING BUT NO RV POWER - Check the Generator Circuit Breaker using the SGA video.

► WATCH VIDEO: Checking the Generator Circuit Breaker

STOP THE GENERATOR

1. Turn the **A/C OFF**.
2. Press **STOP**.

EMERGENCY START / BATTERY BOOST

ENGINE WON'T CRANK - DEAD BATTERY

The EMERGENCY START switch is located to the LEFT of the steering wheel. It allows the house batteries to assist the chassis battery with starting the engine.

1. **Press and HOLD** the EMERGENCY START switch.
2. **Continue holding** for approximately 10-15 seconds.
3. **While continuing to HOLD the switch**, start the engine.
4. **Once the engine starts**, RELEASE the switch.

STOP & CALL SGA - If the engine still will not crank.

CONNECT TO SHORE POWER

1. **Plug the surge protector** into the campground power source.
2. **Check the surge protector lights.** Make sure the indicator lights are GREEN before connecting the RV.
3. **If necessary, connect the 50A-to-30A adapter** to the surge protector.
4. **Connect the long power cord to the RV.** Check for the GREEN light at the RV connection.
5. **Confirm the RV has power.** Check the microwave display for numbers in the time window.
6. **Turn OFF the generator,** if running.

STOP - If the surge protector lights are not GREEN, do not connect the RV to that power source.

CONNECT TO WATER

Water Pump OFF

1. **Open all faucets inside the RV** to purge air from the plumbing system.
2. **Locate the campsite spigot.** Briefly turn it on to flush out dirt/bugs, then turn it off.
3. **Attach the water pressure regulator** to the campground spigot.
4. **Connect the WHITE FRESH WATER hose** from the WATER BOX to the regulator.
5. **Attach the water filter and elbow** to the RV SHORE WATER port. Check the arrow on the filter; it must point toward the RV.
6. **Connect the white hose** to the filter.
7. **Slowly turn ON campground water.**
8. **Check all connections for leaks.** Plumbing tape is provided in the TOOL KIT and may be used as needed.
9. **Once water flows smoothly from the faucets,** close the faucets.

REMEMBER - Leave the Water Pump OFF while connected to shore water.

LOW WATER PRESSURE - If campground pressure is very low, the Water Pump may be turned ON to supplement flow from the Fresh Water Tank. First confirm there is water in the Fresh Water Tank. Do not run the Water Pump with an empty tank.

HOSE RULE - WHITE FRESH WATER HOSE = POTABLE WATER. Never use the utility hose for the RV water system.

FILL THE FRESH-WATER TANK

POTABLE WATER ONLY

1. **Locate the fill marked POTABLE WATER** on the RV.
2. **Use ONLY the WHITE FRESH WATER hose** from the WATER BOX.
3. **Fill until water begins to overflow** from the fill.
4. **Turn OFF the water and remove the hose.**
5. **Return the white hose to the WATER BOX** and secure the fill.

REMEMBER - When using water from the Fresh Water Tank, turn the WATER PUMP ON.

DO NOT USE - The UTILITY HOSE / spray nozzle is NON-POTABLE and is for rinsing and cleaning only.

CONNECT TO CAMPSITE SEWER

Gloves ON | Black Valve CLOSED | Gray Valve CLOSED

1. Put on gloves before handling sewer equipment.
2. Attach the clear elbow securely to the RV sewer outlet.
3. Connect the sewer hose to the clear elbow. Twist the bayonet fitting until it locks securely.
4. Set up the sewer hose support with a continuous downward slope.
5. Connect the campground end. Secure the threaded sewer adapter into the campground sewer port, then connect the hose.
6. Leave BOTH waste valves CLOSED.

IMPORTANT - KEEP BOTH VALVES CLOSED - Do NOT leave black or gray tank valves open while connected to campsite sewer. Allow tanks to fill before dumping. Dump when tanks are approximately 2/3 full.

BLACK FIRST → CLOSE BLACK → GRAY SECOND → CLOSE GRAY

► WATCH VIDEO: Dumping the Waste Tanks

DUMP THE WASTE TANKS

Gloves ON | Sewer Hose SECURE

1. Confirm the sewer hose is securely connected at both the RV and sewer/dump-station connection.
2. Check tank levels. Whenever possible, wait until tanks are approximately 2/3 full.
3. Dump BLACK tank first. Slowly pull the BLACK waste valve completely open.
4. Watch the clear elbow. Allow the black tank to drain completely.
5. Close BLACK valve completely.
6. Dump GRAY tank. Pull the GRAY valve completely open.
7. When the gray tank is finished draining, close the GRAY valve completely.
8. Add tank deodorizer. Drop one deodorizer treatment into the toilet and flush.

BEFORE YOU FINISH - BLACK CLOSED | GRAY CLOSED

► WATCH VIDEO: Dumping the Waste Tanks

EXTEND THE AWNING

Wind CALM | Engine OFF | Parking Brake SET

1. Check the area around the awning for clearance. No trees, branches, posts, or other obstacles in its path.
2. Press and hold **EXTEND** until the awning is fully extended.

CAUTION - Do not extend or use the awning in winds above 5 MPH or anything more than a light breeze.

RETRACT THE AWNING

Engine OFF | Parking Brake SET

1. Check the area around the awning. Nothing should interfere as it retracts.
2. Press and hold **RETRACT** until the awning is fully retracted.
3. Confirm the awning is **completely closed** and secured against the RV.

CAUTION - Retract the awning if winds reach 5 MPH or anything more than a light breeze. Never leave the awning extended when away from the RV.

STOVE & OVEN

LIGHT A STOVE BURNER

1. Open/remove the stove cover.
2. Turn **ON** the stove panel lights.
3. Turn the selected burner knob to **FLAME**.
4. Turn the **LIGHT knob** until the burner ignites.
5. Slowly adjust the burner knob to the desired flame.
6. Turn **ON** the vent fan while using the stove.

WHEN FINISHED - Turn the burner knob completely OFF.

LIGHT THE OVEN

1. Open the oven door.
2. Check inside the oven. Make sure it is completely empty.
3. Turn the **OVEN knob** to **FLAME**.
4. Push **IN** and turn the **LIGHT knob** at the same time to ignite the oven.
5. Continue clicking until the oven lights. The first lighting may take a while - sometimes 30 or more clicks.
6. Once lit, slowly adjust the **OVEN knob** to the desired temperature.

CAUTION - RED MEANS PROPANE IS FLOWING - Do not leave a knob in **LIGHT** unless actively lighting the stove or oven. When finished, turn all burner and oven knobs completely OFF.

NOT LIGHTING? - MASTER SWITCH - ON | Propane level - ABOVE 0 | Propane valve - OPEN, FULL LEFT

► WATCH VIDEO: Lighting the Stove & Oven

FLUSHING THE TOILET

WATER REQUIRED

CONNECTED TO SHORE WATER? Water Pump OFF - shore water supplies the toilet.

NOT CONNECTED TO SHORE WATER? Confirm water is in the Fresh Water Tank and turn Water Pump ON.

1. **Before using the toilet**, step on the flush pedal to add water to the bowl.
2. **When finished**, step on the flush pedal to flush.

RV-SAFE TOILET PAPER ONLY - Do not flush wipes, feminine products, paper towels, tissues, Clorox ToiletWand inserts, or any other items.

HOT WATER

The water heater has two options: ELECTRIC or GAS (PROPANE).

- ELECTRIC - normal use. Available with shore power, generator power, or while the engine is running with MASTER SWITCH ON.
- GAS / PROPANE - alternate option when needed.

BATTERY WARNING - Do NOT leave the water heater on ELECTRIC with only the MASTER SWITCH ON and no engine/generator/shore power. It can drain the house batteries in approximately 30 minutes.

IMPORTANT - Make sure the water heater contains water before turning it ON.

GAS HOT WATER NOT WORKING? - MASTER SWITCH - ON | Propane level - ABOVE 0 | Propane valve - OPEN, FULL LEFT

HEAT / FURNACE

ALL RVs EXCEPT THE MERLIN

1. Use the wall thermostat to select HEAT.
2. Set the desired temperature.
3. The furnace will cycle automatically to maintain the selected temperature.

REMEMBER - The furnace uses PROPANE and requires 12V house power. MASTER SWITCH must be ON.

NOT HEATING? - MASTER SWITCH - ON | Propane level - ABOVE 0 | Propane valve - OPEN, FULL LEFT

STILL NOT HEATING? - STOP & CALL SGA.

REFRIGERATOR

NORMAL OPERATION - ELECTRIC

- The refrigerator operates automatically. Normally, no renter adjustment is needed.
- ENGINE RUNNING - refrigerator operates electrically while traveling.
- GENERATOR OR SHORE POWER - refrigerator operates electrically at full cooling capacity.

NOT COOLING? - Refrigerator - ON | Electrical power - AVAILABLE. Still not cooling? STOP & CALL SGA.

DO NOT - Do not change the refrigerator to PROPANE unless directed by SGA.

FUEL & GENERATOR

FUEL TYPE - REGULAR UNLEADED GASOLINE - NOT DIESEL

- 31FE - FUEL FILL RIGHT SIDE.
- 30FE - FUEL FILL LEFT SIDE.
- 27FE - FUEL FILL LEFT SIDE.
- 22FE - FUEL FILL LEFT SIDE.
- The generator uses fuel from the SAME gasoline tank as the RV.
- Keep the RV ABOVE approximately 1/4 tank when using the generator. The generator may shut down or may not start when fuel gets too low.
- SGA recommends filling the RV before parking at a campsite, especially if you expect to use the generator.

31FE IMPORTANT - IGNORE THE DASH FUEL-DOOR INDICATOR. The dash indication is wrong. The fuel fill is on the RIGHT SIDE, as shown on the SGA placard.

REFILLING PROPANE

Have the station attendant fill the permanently mounted propane tank.

1. Turn OFF the generator.
2. Turn OFF the refrigerator, furnace, and water heater.
3. Make sure the stove and oven are completely OFF.
4. Turn OFF the RV engine.
5. Everyone exits the RV before filling begins.
6. No smoking, flames, or ignition sources near the RV.
7. Let the station attendant handle the propane connection and filling process.

PROPANE VALVE - OPEN = FULL LEFT.

PROPANE GAUGE - 2/3 FULL ≈ FULL - This is normal. Propane tanks require space above the liquid propane for vapor and expansion, so the tank is never filled completely with liquid.

ARRIVING AT THE CAMPSITE

1. POSITION & PARK THE RV

- Use a spotter AND RV cameras while positioning and parking.
- Recommend at least one person outside the RV to verify clearance.
- Check both sides, behind, and above the RV.
- Watch for trees, branches, posts, utility pedestals, picnic tables, and other obstacles.
- Ensure adequate clearance for the slide and awning.
- Look for the flattest position available and use leveling blocks as needed.
- Keep the spotter visible to the driver at all times.

STOP - If the driver loses sight of the spotter, stop the RV until visual contact is re-established.

► WATCH VIDEO: Leveling the RV

BEFORE YOU PARK - Check your FUEL. SGA recommends filling before arriving at the campsite, especially if you expect to use the generator. The generator uses the RV's gasoline tank and may not start or may shut down near 1/4 tank.

2. SET UP YOUR RV

Once parked, level, and parking brake SET:

Stow Side-View Mirrors → Extend Slide → Connect Shore Power → Connect Water → Connect Sewer (if available) → Extend Awning

REMEMBER - Follow each checklist in order and complete clearance checks before operating the slide or awning.

SIDE-VIEW MIRRORS

AFTER ARRIVING AT YOUR CAMPSITE

Fold/stow exterior side-view mirrors against the RV.

REMEMBER - Mirrors are easily damaged and cost approximately \$1,000 each to replace. Please do not allow children to climb, hang, or dangle from them.

BEFORE DRIVING

Return both mirrors to driving position before moving the RV.

SIDE-VIEW MIRROR LOOSE?

1. Park safely and set the parking brake.
2. Retrieve the Allen wrench from the TOOL KIT.
3. Follow the SGA video to tighten the mirror correctly.

► WATCH VIDEO: Tightening a Loose Side-View Mirror

STOP & CALL SGA - If the mirror is damaged, will not stay securely in position, or you are unsure how to tighten it.

LEAVING THE CAMPSITE

1. COMPLETE A FULL 360° WALK-AROUND

- Check trees, branches, posts, utility pedestals, vehicles, and obstacles.
- Nothing in the path of the awning or slide.
- Check around and underneath the RV.
- Note campsite equipment that must be disconnected and stowed.

2. RETRACT THE AWNING

Engine OFF • Parking Brake SET • Fully retract and confirm secured.

3. START ENGINE & RETRACT SLIDE

Engine RUNNING • Parking Brake SET • MASTER SWITCH ON. Check inside for obstructions, including driver's seat and Primary Bedroom mattress/bedding, then fully RETRACT.

4. SEWER / WASTE TANKS

- If connected to sewer: dump BLACK first, then GRAY, following the QRH procedure.
- Close both valves, disconnect sewer equipment, and return all components to the appropriate labeled kit/box.
- If not connected to sewer: check tank levels. If approaching 2/3 full, plan to use an approved dump location.

5. SHORE POWER

1. Disconnect the power cord from the RV.
2. Disconnect the surge protector from the campground power source.
3. Collect the 50A-to-30A adapter, if used.
4. Return all power components to the appropriate labeled kit/box.

QUICK CHECK - Look back at the power pedestal. Make sure nothing is left behind.

6. WATER

1. Turn OFF campground water.
2. Disconnect the white water hose.
3. Remove filter and elbow from RV SHORE WATER port.
4. Remove water pressure regulator.
5. Drain excess water.
6. Return all water components to the appropriate labeled kit/box.

QUICK CHECK - Look back at the water spigot and around the RV. Make sure nothing is left behind.

7. EXTERIOR STORAGE & CAMPSITE CHECK

- Close and secure all exterior storage compartments.
- Collect all SGA equipment from around and under the RV.
- Confirm all utility equipment is back in the appropriate labeled kit/box.
- Look around the campsite for anything left behind.

8. CONSIDER STARTING THE GENERATOR

After shore power is disconnected, start the generator if you want A/C or 120V power while preparing to depart or while traveling. A/C OFF before starting; turn it back ON after generator power comes online.

9. INSIDE THE RV - READY FOR TRAVEL

- Secure all loose items.
- Close and secure cabinets and drawers.
- Check refrigerator door.
- Check bathroom and shower for loose items.
- Secure bedding and belongings.
- Check cab/driver area.
- Make sure everyone is inside and ready for travel.

10. FINAL 360° WALK-AROUND

- Awning fully RETRACTED and secured.
- Slide fully RETRACTED.
- Shore power, water, and sewer completely disconnected.
- Exterior storage compartments closed and secured.
- All SGA equipment collected and stored.
- Nothing beside, behind, or underneath the RV.
- Check tires and look underneath for anything unusual.
- Check overhead and surrounding clearance.
- Confirm campsite is clear.

FINAL CHECK - Walk back to the utility connections one last time and look at the campsite before getting into the RV.

11. READY TO DRIVE

- Adjust mirrors to driving position.
- Driver's seat properly positioned; nothing interferes with pedals/controls.
- All passengers seated and seat belts fastened.
- Check route out for trees, branches, posts, tight turns, and overhead clearance.
- Use a spotter if clearance is tight or visibility is limited.
- Release parking brake only when completely ready to move.

REMEMBER - Your RV is approximately 12 feet tall. Watch overhead clearance and allow extra room for turns.

PARKING BRAKE - SET & RELEASE

Review the parking-brake controls for your RV during pickup. If unsure how to set or release the brake, contact SGA before moving the RV.

- Ford chassis - common version used on all RVs except The Adeline.
- The Adeline - separate Chevy chassis version.

KNOW YOUR RV - A/C & HEAT

Controls vary by RV. Use the A/C and heat guide below and the walkthrough provided at pickup.

A/C / HEAT MAP

- The Adeline & The Leanora (22FE): A/C controlled directly on ceiling A/C unit; wall thermostat controls HEAT only.
- The Emma (30FE): 1 A/C; A/C & HEAT controlled by wall thermostat.
- The Taylor & The Jacobi (27FE): 1 A/C; A/C & HEAT controlled by wall thermostat.
- The Brayden & The Mackenzie (31FE): 2 A/C units; only ONE A/C operates at a time; wall thermostat controls A/C & HEAT.
- The Merlin (31FE): 2 A/C units; only ONE A/C operates at a time; A/C and HEAT use two different-style controls.

SOMETHING ISN'T WORKING

START HERE - WHAT'S THE PROBLEM?

GENERATOR WON'T START / WON'T STAY RUNNING

- Fuel level - ABOVE 1/4 TANK
- MASTER SWITCH - ON
- House batteries - VERIFY CHARGED
- Prime/start using START THE GENERATOR procedure.
- Generator running but no RV power? Use the Generator Circuit Breaker video.
- Still not working? STOP & CALL SGA.

ENGINE WON'T CRANK - DEAD BATTERY

Go to EMERGENCY START / BATTERY BOOST. Still won't crank? STOP & CALL SGA.

NO HOUSE POWER / HOUSE BATTERIES LOW

- MASTER SWITCH - ON
- Determine whether the RV is receiving power from engine, generator, or shore power.
- Do not continue draining the house batteries.
- A fully depleted battery may take approximately 20 hours to fully recharge.
- STOP & CALL SGA if batteries are not charging normally.

STOVE / OVEN / HEAT / GAS HOT WATER WON'T WORK

- MASTER SWITCH - ON
- Propane level - ABOVE 0
- Propane valve - OPEN, FULL LEFT
- Still not working? STOP & CALL SGA.

REFRIGERATOR NOT COOLING

- Refrigerator - ON
- Electrical power - AVAILABLE
- Do NOT change refrigerator to PROPANE unless directed by SGA.
- Still not cooling? STOP & CALL SGA.

SLIDE OR AWNING NOT OPERATING NORMALLY

STOP - Do not repeatedly cycle it. Do not access or reset the shared electrical/fuse panel unless directed by SGA. CALL SGA.

SIDE-VIEW MIRROR LOOSE

Park safely → Allen wrench from TOOL KIT → WATCH VIDEO. If damaged or not secure, STOP & CALL SGA.

NOT SURE WHAT'S WRONG?

- STOP & CALL SGA.
- Tell us what happened and what you were doing when it happened.
- SEND PICTURES of the problem, control panel, display, warning light, connection, or anything unusual.

- SEND A VIDEO if something is making an unusual sound, moving strangely, leaking, flashing, starting/stopping, or is difficult to explain in a picture.
- Send pictures/video in your rental text chain.
- Do not repeatedly cycle switches, breakers, slide, awning, generator, or other equipment while trying to diagnose the problem.

ROADSIDE / DISABLED RV

Use this page when the RV is disabled on or near a roadway.

1. Move as far away from traffic as safely possible.
2. Turn hazard lights ON.
3. If safe, retrieve the orange warning triangles from the RED BOX in the MAIN EXTERIOR STORAGE CABINET.
4. Place the triangles to help alert approaching traffic - only if it is safe to do so.
5. Keep everyone safely away from moving traffic.
6. Contact SGA.
7. Use the Roadside Assistance information provided with your rental to request assistance.

ENGINE WON'T CRANK / DEAD BATTERY? - See EMERGENCY START / BATTERY BOOST.

SAFETY FIRST - Do not enter or remain in a traffic lane to place or retrieve a warning triangle. Do not attempt roadside repairs that could put you or your passengers at risk.

RV RETURN CHECKLIST

We hope you had an amazing Glamping Adventure! A few minutes with this checklist will help make your return quick and easy.

RETURN AS IS - \$200 - Don't want to clean? Contact us before return and we'll take care of the standard return cleaning. No Return As Is Add-On? An RV returned requiring standard cleaning will incur a \$300 cleaning charge. Excessively dirty RVs may incur additional cleaning charges.

WE DUMP 4 U - \$100 - Don't want to dump the grey & black tanks? Let us know before return and we'll handle it.

LINENS

- Place used sheets, towels, kitchen linens and cleaning cloths in the provided laundry bags.
- DO NOT bag comforters, blankets, pillows or rugs. If soiled, leave them UNDER THE DINETTE.

KITCHEN

- Wash & put away dishes
- Remove food & personal items
- Wipe refrigerator/freezer, stove & microwave
- Wipe counters & dinette

BATHROOM • FLOORS • TRASH

- Wipe bathroom surfaces & clean toilet
- Sweep RV, including cab, and Swiffer as needed
- Remove all trash
- Toilet cleaning pad goes in trash - DO NOT FLUSH

BEFORE TURNING OVER THE KEYS

- Black & gray tanks EMPTY - unless you've selected We Dump 4 U
- Fuel returned to the same level as pickup - refueling is \$7/gallon
- Check refrigerator/freezer, cabinets & drawers
- Check bathroom, shower & under beds/seating
- Check exterior storage compartments

- Don't forget electronics, chargers & personal belongings

HELP US MAKE THE NEXT ADVENTURE EVEN BETTER - If something broke, didn't work quite right, or you noticed something that could improve the RV, please let us know - even if it seems minor. Your feedback helps us take care of the little things and create an even better experience for our future guests.

RVing is 90% glamping and 10% camping!

LATEST RETURN TIME - 6:00 PM unless other arrangements have been made.

UNATTENDED DROP-OFF

If SGA will not be present for your return, we will text you your specific drop-off instructions.

1. **Park the RV** as instructed by SGA.
2. **Complete the SGA Return Checklist.**
3. **Remove all personal belongings.**
4. **Take return photos** of the FRONT, REAR, DRIVER SIDE, PASSENGER SIDE, FUEL LEVEL, CURRENT MILEAGE, GENERATOR HOURS, and any damage or unusual condition.
5. **Send the photos** in your rental text chain.
6. Turn the **MASTER SWITCH OFF.**
7. Place the RV key in the **CUPHOLDER.**
8. **Lock the CAB DOORS.**
9. **Message SGA** to confirm your return is complete.

FINAL CHECK - MASTER SWITCH OFF • KEY IN CUPHOLDER • CAB DOORS LOCKED • RV SECURED • PHOTOS SENT • SGA NOTIFIED